

CLAIM FORM

THE DEADLINE TO SUBMIT THIS CLAIM FORM IS JULY 18, 2006.*

This is the official claim form you must use to make a claim in *Taylor v. Palm, Inc.* Please read this form carefully before filling it out. For complete information about the settlement, please contact Class Counsel Hector Gancedo, Esq., 144 W. Colorado Blvd., Pasadena, California 91105.

NOTE: THE PALM PDA UNIT THAT YOU CLAIM IS DEFECTIVE MUST BE RETURNED TO PALM, INC. TO QUALIFY FOR RELIEF UNDER THIS SETTLEMENT. ONCE YOUR CLAIM HAS BEEN RECEIVED AND PRELIMINARILY REVIEWED, PALM, INC. WILL PROVIDE YOU WITH A SHIPPING LABEL TO RETURN YOUR PALM PDA UNIT.

If you did not own a Palm m100, m105, or m125 at some time between June 1, 1999 and May 4, 2005, you are not eligible to make a claim and should not submit a claim form.

For each claim, you must submit a separate claim form.

PLEASE REFER TO THE CLASS NOTICE AND SETTLEMENT AGREEMENT FOR RULES CONCERNING ELIGIBILITY AND SUBMISSION OF CLAIMS AND TIME LIMITS ON THIS CLAIM PROCESS, THE NUMBER OF CLAIMS THAT CAN BE SUBMITTED, PROCEDURES FOR DISPUTED CLAIMS AND OTHER MATTERS.

NOTE: YOUR CLAIM IS SUBJECT TO VALIDATION BY PALM, INC. YOUR CLAIM WILL NOT BE PROCESSED UNTIL AFTER FINAL APPROVAL OF THE SETTLEMENT WHICH WILL NOT OCCUR UNTIL AUGUST 22, 2005, AT THE EARLIEST.

PALM HANDHELD OWNED

For purposes of this claim, what model of Palm PDA did you own?

 m100

 m105

 m125

Please provide the serial number for the Palm PDA for which you are making this claim. The serial number is located on the back of the unit:

Serial Number: _____

Was your Palm PDA a "New" unit at the time you purchased or received it? "New" means that when the PDA unit was purchased by the first buyer, other than a reseller of Palm products, the unit was in its original, unopened packaging.

Yes _____

No _____

On what date did you purchase the Palm PDA for which you are making this claim?

Date: _____

Where did you purchase the Palm PDA for which you are making this claim?

If you did not purchase the Palm PDA for which you are making this claim, please describe how you received the Palm PDA:

Please provide the approximate date on which your Palm PDA first lost data during the battery exchange process.

Date: _____

CLAIM RELIEF

1. Are you dissatisfied with the operation of your Palm PDA unit, identified above, because it lost data while you were replacing batteries in the Palm PDA unit?

Yes _____ No _____

2. Did you comply with all of Palm's recommended instructions for the replacement of batteries in your Palm PDA unit?

Yes _____ No _____

PALM, INC. RESERVES THE RIGHT TO INSPECT ANY PALM PDA SUBMITTED AS PART OF THIS SETTLEMENT. IF PALM'S RECORDS OR ITS INSPECTION OF THE PALM PDA SHOW THAT THE CAUSE OF DATA LOSS DURING THE BATTERY EXCHANGE PROCESS IS DUE TO ABUSE, MISHANDLING, OR MISUSE OF THE PALM PDA, THE CLAIM MAY BE DENIED.

IF YOU ANSWERED NO TO ANY OF THE QUESTIONS IN THE "CLAIM RELIEF" SECTION, DO NOT COMPLETE THIS CLAIM FORM. YOU ARE NOT ELIGIBLE FOR RELIEF UNDER THIS AGREEMENT.

DECLARATION

In order to qualify for relief under this settlement, you **MUST** execute the following declaration:

MY PALM PDA UNIT (m100, m105, or m125) LOST DATA DURING THE BATTERY REPLACEMENT PROCESS EVEN THOUGH I FOLLOWED ALL OF PALM'S RECOMMENDED PROCEDURES. I HEREBY DECLARE, UNDER PENALTY OF PERJURY, THAT THE FOREGOING IS TRUE AND CORRECT.

Dated: _____

Signature: _____

YOUR NAME: _____

YOUR ADDRESS: _____

City/State/Zip _____

YOUR EMAIL: _____

YOUR DAYTIME PHONE: _____

(Information provided is subject to verification by Palm, Inc.'s counsel and Plaintiff's Counsel. Palm, Inc. will only use this form for purposes of administering this settlement.)

Return completed claim form and Claim Documentation to:

Taylor Settlement
P.O. Box 1120
Grand Rapids, MN 55745-1120